

ORIGINAL



0000019867

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Janie Woller

Phone: (602) 542

W-01303A-05-0280
WS-01303A-02-0867
WS-01303A-02-0869
WS-01303A-02-0870

Priority: Respond Within Five Days

Docket

Opinion No. 2005 - 44404

Date: 6/1/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Tony

Pacella

Account Name:

Tony Pacella

Home: (623) 214-6046

Street:

19208 N. Moon Dance Lane

Work: (000) 000-0000

City:

Surprise

CBR:

State:

AZ

Zip: 85379

is:

Utility Company:

Arizona - American Water Company

Division:

Water

Contact Name:

n/a

Contact Phone: n/a

Nature of Complaint:

Mr. Pacella called regarding the notice he received from Arizona-American Water on the increase and that he is against it.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/1/05 Agreed to enter his comments in our database for the record and have them placed in Arizona-American's official Docket No. W-01303A-05-0280. Closed.

End of Comments

Date Completed: 6/1/2005

Opinion No. 2005 - 44404

Arizona Corporation Commission

DOCKETED

JUN - 1 2005

DOCKETED BY

RS

AZ CORP COMMISSION
DOCUMENT CONTROL

2005 JUN - 1 P 2:32

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Janie Woller

Phone: (602) 542-0821

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2005 - 44411

Date: 6/1/2005

Complaint Description: 08F Arsenic

First:

Last:

Complaint By:

Gerald

Halverson

Account Name:

Gerald Halverson

Home: (623) 546-8331

Street:

16010 W. Silver Breeze

Work: (000) 000-0000

City:

Surprise

CBR:

State:

AZ Zip: 85374

is:

Utility Company:

Arizona - American Water Company

Division:

Water

Contact Name:

n/a

Contact Phone: n/a

Nature of Complaint:

Mr. Halverson called regarding the rate increase notice he received with his bill to say that he is against the increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/1/05 p.m. Returned Mr. Halverson's call and spoke with Mrs. Halverson and she wanted to know which system they are in. I called AZ-American and was informed that they are in the Aqua Fria system. Called Mrs. Halverson and informed her of AZ-American's response. Entered the Halverson's comments that they are against the increase into the database for the record and a copy was given to Docket Control to be placed in AZ-American's official Docket No. W-01303A-05-0280. Closed.

End of Comments

Date Completed: 6/1/2005

Opinion No. 2005 - 44411

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Janie Woller

Phone: (602) 542-0821

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 44402

Date: 6/1/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Tracy

Wong

Account Name:

Tracy Wong

Home: (623) 214-7297

Street:

17589 W. Spring Lane

Work: (000) 000-0000

City:

Surprise

CBR:

State:

AZ Zip: 85379

is:

Utility Company:

Arizona - American Water Company

Division:

Water

Contact Name:

n/a

Contact Phone: n/a

Nature of Complaint:

Ms. Wong called regarding receiving notice from AZ-American that they are requesting a \$5.61 increase and she is against any increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/1/05 Informed Ms. Wong that I would enter her comments into our database for the record and that I would give Docket Control a copy of her comments to place in Arizona-American's official Docket No. W-01303A-05-0280. Closed.

End of Comments

Date Completed: 6/1/2005

Opinion No. 2005 - 44402